



# Vacancy Announcement



## Exciting Career Opportunity

Foreign Trade Bank of Cambodia (FTB) is the first commercial bank in Cambodia, a truly local bank trusted since 1979. FTB has been providing customers with safe and reliable banking services. With the vision to be the preferred commercial bank in Cambodia, we continue supporting customer to grow and prosper while offering stable and long term career opportunities for all staff. As we are expanding the operation and building a high performing team to support our long-term sustainable growth, we are looking for highly motivated and qualified candidates to join with our “Employer of Choice Bank”

### **Senior Staff, Card Payment Support Unit** (01 Positions based in Head Office)

Lead and manage tasks and duties of ATM Network & Digital Branch support office to ensure ongoing performance and achieve planned targets.

#### **Main Duties**

- Track and monitor project progress, ensure effective implementation of new card payment services/initiatives and perform post-implementation review after launch.
- Participates in Card Project with related parties (Risk, BA, IT, Finance, Compliance Department and Vendor) on producing of Business requirement, functional specification and technical System parameters configuration.
- Support and Fix all the transaction issues from all channels (ATM/POS/MOBILE/VISA & Master NET/CSS).
- Manage SIT, QA, and UAT activities with vendor and project stakeholders, and offer training to stakeholders/user
- Develop, evaluate and implement new features of card system for improving of Debit, Credit, and prepaid Card Operation and channels.
- Prepare Manual, procedure and guideline of Debit, prepaid, Credit Card Operation.
- Working with Vendor to implement project and fix all system issues.
- Keep Monitoring System performance to up and running 24/7.
- Experience with Internal Card Scheme such as Visa/Master/UPI to operate and manage both debit and credit card operations.
- Maintenance Switching and Testing System Environment (SIT/UAT).
- Prepare monthly System Performance Report and report to Managements and relevant teams.
- Other tasks assigned by the management.

#### **Skills/ Experiences**

- Bachelor's degree in Science, or other related fields;
- At least one-year experience in managing CMS or others System with Bank/MFI;
- Computer science & engineering Skill;
- PLSQL, ORACLE, JBOSS, ISO 8583, Fiorano, JAVA, API...
- A strong desire to work in a team;
- Good communication and problem-solving skills
- Computer literacy; in particular, Microsoft Word, Excel and Power Point.

#### **How to Apply:**

Interested applicants, please send by email attached with a cover letter and your most updated CV (**with current photo**) to: [hr@ftb.com.kh](mailto:hr@ftb.com.kh) or submit the hard copy at Our Head Office, Building No. 33 C-D, Tchecoslovaquie Blvd(169), Sangkat Veal Vong, Khan 7Makara Phnom Penh. Only short-listed candidates will be contacted for interview.

More information, please kindly contact phone number: 081 666 597/081 444 179



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[www.ftb.com.kh](http://www.ftb.com.kh)

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