



Vacancy Announcement



Exciting Career Opportunity

Foreign Trade Bank of Cambodia (FTB) is the first commercial bank in Cambodia, a truly local bank trusted since 1979. FTB has been providing customers with safe and reliable banking services. With the vision to be the preferred commercial bank in Cambodia, we continue supporting customer to grow and prosper while offering stable and long term career opportunities for all staff. As we are expanding the operation and building a high performing team to support our long-term sustainable growth, we are looking for highly motivated and qualified candidates to join with our “Employer of Choice Bank”

Teller(04 position based in Phnom Penh)

This role is responsible for servicing the clients who come to the branch counter. The incumbent will build a thorough understanding of each client financial requirements and will focus on providing best services to retain and build deeper relationships with clients.

Main Duties

- Process banking transaction for the customers following FTB service standards
- Act as a key advocate to existing and potential customers
- Proactively determine customer's need to actively sell the bank's full range of product and services
- Keep update on product knowledge and policies
- Ensure transactional processing is efficient and accurate
- Assist others where needed

Skills/ Experiences

- Bachelor Degree in Banking or related field
- One year experience in customer service, cashier/teller with banking/MFIs
- Strong customer service and sales-oriented personality
- Good organizational and time management skills
- A strong desire to work in a team
- English language proficiency, Chinese language is a plus
- Computer literacy in Microsoft Office Word & Excel

How to Apply:

Submission Deadline: 30 May 2025 at 5:00 PM

Interested applicants, please send by email attached with a cover letter and your most updated CV (**with current photo**) to: hr@ftb.com.kh or submit the hard copy at Our Head Office, Building No. 33 C-D, Tcheoslovaquie Blvd(169), Sangkat Veal Vong, Khan 7Makara Phnom Penh.

Only short-listed candidates will be contacted for interview.

More information, please kindly contact phone number: 081 666 597/081 666 535