



Vacancy Announcement

Exciting Career Opportunity



Foreign Trade Bank of Cambodia (FTB) is the first commercial bank in Cambodia, a truly local bank trusted since 1979. FTB has been providing customers with safe and reliable banking services. With the vision to be the preferred commercial bank in Cambodia, we continue supporting customer to grow and prosper while offering stable and long term career opportunities for all staff. As we are expanding the operation and building a high performing team to support our long-term sustainable growth, we are looking for highly motivated and qualified candidates to join with our “Employer of Choice Bank”

Senior Officer, Card Payment Support (01 position based in Head Office, Phnom Penh)

This role is working in Digital Department and responsibility for monitoring and supporting switching System and card management working smoothly.

Main Duties

- Support System(Switching & Card Management System)
- Working with Vendors to implement project and resolve all system issues.
- Keep Monitoring System performance make sure up and running 24/7.
- Maintain Switching and Card Management System environment (DC/DR/Testing).
- Participates in Switching & Card Payment Project to ensure system functionalities are properly implemented by following business requirements.
- Support with Card Schemes VISA, Master, UPI, CSS... to make sure transactions are working smoothly 24/7 and a doubt to business requirement.
- Develop, evaluate and implement new features of Card Payment system for improving card products and Card Operation.
- Develop System interface (API and ISO message)
- Prepare Manual, procedure and guideline of Debit, Prepaid and Credit Card ...
- Prepare monthly System Performance Report for Managements and relevant teams.
- Perform other tasks assigned by Manager

Skills/ Experiences

- Bachelor Degree in IT or related field
- At least 3 years' experience in managing Switching & Card Management System or others related System.
- Good knowledge of Card Product (Debit, Credit, Prepaid...), CSS and other Card schemes etc.,
- Good Knowledge of ISO 8583 message, API management and development and System integration.
- Good understanding on PL/SQL, ORACLE Database, Webserver, Middleware.
- Strong knowledge in programming languages JAVA, C++, C# is a plus
- High initiative, commitment, good communication and problem solving skills.
- Experience with Card scheme such as Visa/Master/UPI to operate and manage both debit and credit card operations.
- Good at English and Microsoft Office (Words, Excel and PowerPoint)

How to Apply:

Interested applicants, please send by email attached with a cover letter and your most updated CV (with current photo) to: HR@ftb.com.kh or submit the hard copy at Our Head Office, Building No. 33 C-D, Tchecoslovaquie Blvd (169), Sangkat Veal Vong, Khan 7 Makara, Phnom Penh. Only short-listed candidates will be contacted for interview.

More information, please kindly contact phone number: 081 666 597 /081 444 197



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